



# PERFORMANCE DASHBOARD SUITE

achi's **Performance Dashboard Suite** utilizes claims data to deliver transparent, granular insight into the performance metrics needed to manage and succeed across value-based contracts. It serves two key roles simultaneously: provides **high-level and drill down views of contract performance** and offers **extensive physician variation analytics**.

## BENEFITS TO YOU

- Gives transparency into performance and visibility to cost and utilization drivers
- Provides a common understanding of value-based performance across the organization, enabling leadership to confidently manage value-based contracts
- Creates a monthly snapshot of performance that enables executives to see important trends and areas of opportunity and directs analysts to find specific, actionable insights that can meaningfully impact trends



# THE STRUGGLE IS ~~REAL~~ OVER.

Providers and payers frequently struggle to track, visualize, and manage performance of value-based contracts. But not anymore. The Performance Dashboard Suite is comprised of two distinct, yet complementary components.

## POPULATION PERFORMANCE

- Provides high-level and drill down operational views of contract performance in the aggregate and by line of business
- Shows cross-population comparisons and individual population deep dives of membership, cost, and utilization
- Tracks changes to member counts, cost of care, and utilization over time
- Highlights variation from benchmarks

## PROVIDER VARIATION

- Compares networks and physicians to their peers to highlight outliers in performance
- Demonstrates the cost and quality variation in how providers deliver care
- Identifies how provider cost and/or quality variation impacts product / network performance

### THE CHALLENGE

A \$3B health insurance company needed a **compelling data tool to assist executive leadership** in understanding healthcare costs and disease incidence of their managed populations.

### PINPOINT THE OPPORTUNITIES

Using claims data, we developed a Performance Dashboard Suite organizing contract performance into multiple views for users to see **high-level comparisons across multiple populations** and perform **deep dives into single managed contracts**. Dashboard functionality was designed to **easily navigate** through cohorts of patients as well as the performance of network providers compared to benchmarks.

### FUEL THE MOMENTUM

Through this project, the payer organization **gained transparency into the performance of its entire portfolio of contract products, and a single source of truth for accountable executives**. They were equipped with the data and direction needed to make informed decisions for managing these populations, allowing for better patient outcomes and less system spend.



## CASE STUDY

*Whether you pay for or deliver healthcare, achi accelerates your success by providing insights and strategy you can act upon. Because when you need to get in front of value-based care, **action is the only option.***